*Applicable only in Primary Elections.*

**Problem:** A voter that has been entered in the pollbook for one political party’s primary election, has been issued an entry ticket giving them access to that party’s primary ballot, and has been given a ballot for that party’s primary, decides they want to vote in the other political party’s primary election instead.

**Answer:** If the voter has NOT cast their vote by placing their ballot in the ballot scanner or box, they may switch ballots and vote in the other political party’s primary election instead of the one for which they currently have a ballot. If this situation occurs, the following procedures should be followed:

1. Instruct the voter to return the ballot initially issued to them (or the entry ticket if they had not yet been given a ballot) to the pollbook officer. The chief officer of election may choose to tell the voter that they have to return to the end of the line, if there is one, and wait their turn to be processed for the primary election in which they now want to vote.
2. When the voter reaches the pollbook table, they will need to go through the verification steps again. (i.e. state their name and address again).
3. **For electronic pollbooks (EPBs)** the pollbook officer will need to get the chief officer of election to change the primary election selected for the voter in the pollbook from one political party to the other. If only one political party is holding a primary, uncheck the voters’ name in the pollbook.The chief should follow the EPB manufacturer instructions to ensure the change is completed accurately.
4. **For paper pollbooks** both pollbook officers must simultaneously find the voter’s name in the paper pollbooks and do the following:
	1. The pollbook officer handling the paper pollbook for the primary in which the voter does NOT want to vote must draw a single line through the pollbook count number placed in the Enter Consecutive Voter Number column to the left of the voter’s name and write VCM (Voter Changed Mind) below the Line Number for that voter. The officer should also turn to the last page of their paper pollbook or pollbook division and enter a “-1” after the last printed line on the page. The number assigned to this voter CANNOT be re-assigned to another voter.
	2. The pollbook officer handling the paper pollbook for the primary in which the voter now wishes to vote must enter the next pollbook count number from their primary’s pollbook count sheet in the Enter Consecutive Voter Number column to the left of the voter’s name, give the voter an entry ticket for the party primary election in which they are now entitled to vote and direct them to the Voting Equipment Officer for their new ballot.
	3. After the polls close, the total number of -1’s on the last page of the pollbook should equal the total number of “VCM” notations entered in the paper pollbook. This total will have to be subtracted from the total number of voters, which should be the last number crossed off in the pollbook count sheet, (for example: if the last number crossed off in the pollbook count sheet was 427 and there were 10 -1’s on the last page of the pollbook, the total number of voters would be 417 (427-10),
5. After the polls close the number of names stricken from a primary election’s pollbook because the voter changed their mind or was given the wrong ballot must be entered on the Statement of Results for the same primary election as the pollbook in the EXPLANATION OF DISCREPANCY section.

**NOTE:** If you need to delete voters from the pollbook by hand for any reason, draw a line through the voter’s name and other information but do NOT draw a line through the space that is used for entry of the number from the pollbook count sheet. This will aid the keying personnel in making sure that voting credits are entered correctly.